



Position Description Retail and Customer Service

Join our great team, form friendships, have fun, gain skills and foster relationships!



The Walhalla Goldfields Railway is a key tourism attraction in the central Gippsland region and has approximately 30,000 visitors per year. The train operates scheduled services three days per week, with additional trains at peak periods and for special events. Apart from two paid positions, it is entirely managed and operated by volunteers and is fully accredited by Transport Safety Victoria.

The Roles

Retail and customer service volunteers work at our stations, Walhalla and Thomson, selling tickets and merchandise, stock display, passenger safety, presentation of the station, finance, marketing and events assistance.

Volunteers also advise customers of the rail journey, the Walhalla township, guides to the region and other local tourist information.

Uniforms, guidelines and training are all provided.

Desirable skills

- Business
- Sales
- Team work
- Customer Service
- IT
- Events
- Cash handling
- Training, Tourism and Communications
- Reliability and good performance



For more Volunteering Opportunities, go to
<https://www.gippslandvolunteering.com.au>

Contact us at volunteers@HandsUpLatrobe.com.au

HANDS UP
LATROBE VALLEY



Position Description

Retail and Customer Service

Desirable Certificates

- First Aid,
- Business Certificates
- Responsible Serving of Alcohol
- Training and Assessment
- Food Handling

Time Required

Flexible rosters for Weekends, Wednesdays and public holidays 9:00am - 4:30pm or varied hours at special events such as our evening winter light trains.

Background Checks Required

Police check, Working with Children check

Contact Information

Contact Person: Dan Beavis

Phone: 0419 554 852

Website: <https://www.walhallarail.com.au>



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